



UNITED NATIONS CHILDREN'S FUND  
SPECIFIC JOB PROFILE

## I. Post Information

Job Title: **Supply and Logistics Manager**  
Supervisor Title/ Level: **Deputy Representative of Operations**  
Organizational Unit: **Common Services Section, Senegal**  
Post Location: **Senegal Country Office**  
Duty Station: **Dakar**

Job Level: **Level 4 – P4**  
Job Profile No.:  
CCOG Code: **1A09**  
Functional Code: **SUP**  
Job Classification Level: **Level 4**

## II. Organizational Context and Purpose for the job

The fundamental mission of UNICEF is to promote the rights of every child, everywhere, in everything the organization does — in programs, in advocacy and in operations. The equity strategy, emphasizing the most disadvantaged and excluded children and families, translates this commitment to children's rights into action. For UNICEF, equity means that all children have an opportunity to survive, develop and reach their full potential, without discrimination, bias or favoritism. To the degree that any child has an unequal chance in life — in its social, political, economic, civic and cultural dimensions — her or his rights are violated. There is growing evidence that investing in the health, education and protection of a society's most disadvantaged citizens — addressing inequity — not only will give all children the opportunity to fulfill their potential but also will lead to sustained growth and stability of countries. This is why the focus on equity is so vital. It accelerates progress towards realizing the human rights of all children, which is the universal mandate of UNICEF, as outlined by the Convention on the Rights of the Child, while also supporting the equitable development of nations.

### **Job organizational context:**

The Supply and Logistics Manager GJP is to be used in a large/medium size Country Office (CO).

The 28 United Nations (UN) organizations present in Senegal, with approximately 2,000 staff, will occupy the new United Nations House in Diamniadio, 40 km from Dakar. This 56,000 m<sup>2</sup> building complex, located on a surface corresponding to 28 football fields, will become a symbol of multilateralism in West Africa. In addition to the UN offices in Senegal, the UN House will host the UN regional and sub-regional offices responsible for the Sahel, West Africa and Central Africa.

This project of the United Nations House in Senegal is part of the reform initiative of the Secretary General of the United Nations, the Efficiency Agenda, which aims to improve the quality of services, facilitated by the principles of client-oriented services, with a view to efficient provision of common services to all Entities and persons resident in the United Nations House of Diamniadio.

In the new office complex, the UN will merge the provision of certain administrative and management services and then have a dedicated team of 27 staff to provide its services to all UN

Entities. This team is called the Independent Project Unit (IPU).

The IPU team, hosted by UNICEF, will be responsible for the design and delivery of facilities management, administration, IT, security services and Procurement services for the UN House Management. The range of services could expand as the UN Efficiency Agenda evolves. Supply and Procurement services will be provided with the support of the CO Supply Team hence the need to recruit this position.

Considering UNICEF Senegal CO's role as the hosting agency of the IPU, the entity that will run the UN House in Senegal and the fact that Senegal CO is now designated as the lead agency for the Common Back Office (CBO), additional technical expertise and managerial leadership was necessary not only for the CBO but also for the CO. The post of Supply Manager is a new position created to strengthen the capacity of the Senegal CO to undertake large volumes of contracts required to make the IPU and the UN House fully up and running and to deal with the additional complexity driven by the CBO responsibility in the CO and the strategic Supply expectations at the CO. The increasing dimension of Operations and the level of complexity characterized by the new UN House requirements, appeals for a stronger leadership and solid operational support to All UNICEF staff (IPU and CO) to ensure appropriate use of resources in compliance with organizational rules and regulations.

**Purpose for the job:** The Supply and Logistics Manager reports to Deputy Representative of Operations as per the Country Office (CO) set-up and is responsible for managing the supply chains of a medium to large-sized country office, and/or medium sized emergency response operation. The supply chain operations include planning, procurement, contracting, customs clearance, warehousing, in country transport and distribution, as well as monitoring of supplies, services and construction works. The incumbent collaborates closely with programmes in defining supply interventions to meet programmatic needs and achieve results for children, and provides technical and advisory support to governments, national systems and partners on supply chain management.

### **III. Key function, accountabilities and related duties/tasks**

#### **Summary of key functions/accountabilities:**

- 1. Management of the Supply section**
- 2. Provide back-office supply support services to the Common UN House**
- 3. Supply Chain service delivery and emergency response**
- 4. Collaboration with programme and implementing partners**
- 5. Technical, advisory support to government/national systems**
- 6. Innovation, products and markets**

## **1. Management of the Supply section**

- Establish the annual work plan for the Supply section; determine priorities/targets and performance measurements and monitor work progress to ensure that results are achieved according to schedule and performance standards.
- Supervise and coach section staff, ensure timely performance management of staff. In collaboration with Supply Division, Regional Office and the global supply community, ensure knowledge sharing and learning is prioritized in order to continuously build capacity of individuals and the team.
- Ensure establishment and maintenance of operational capacity to handle CO supply chains, including staffing (appropriate staffing structure, timely recruitment, clarity of roles and responsibilities) and contracting of third-party services if applicable (e.g. customs clearance, warehousing, transport, distribution)

## **2. Provide back-office supply support services to the Common UN House**

- Coordinate with the Independent Project Unit/Common Back Office (IPU/CBO) Chief on supply planning, supply solutions and procurement strategies, providing advice on supply requirements in the development of the supply plan for the Common UN House.
- Provide and/or facilitate technical advice on specifications, supply and logistic arrangements to ensure cost-effective efficient procurement, customs clearance, inventory management and distribution of supplies and equipment in support of the Common UN House supply plan implementation.
- Work closely with the IPU/CBO Chief in relation to processing Common UN House and other UN Agencies requests of supply/service/good within the framework of CBO workplan.
- Support the IPU/CBO contracting function to ensure implementation of tender calendars, conclusion of contracts and/or standby agreements with relevant companies and service providers for cost effective local procurement of supplies and services.
- Liaise with the IPU/CBO Chief to map supply risks and define appropriate supply strategies, forecasting, options for supply delivery.
- Interpret and advise the IPU/CBO Chief on policies and procedures impacting on offshore and local procurement and delivery. Maintains links with Supply Division and Regional Office on transnational shipments, deliveries, claims and appropriateness of supplies.
- Develop and maintain partnership and collaborative relations with UN organizations and build strong interrelations with external stakeholders within the framework of CBO in supply and logistics activities including harmonized and collaborative procurement.

## **3. Supply chain service delivery and emergency response**

- Participate in the Country Programme Action Planning and advice on Supply requirements for the Plan of Operations and Annual Work Plans. Ensure appropriate planning, implementation, monitoring and evaluation of the supply chain operations, including establishment of performance indicators, and assessment of fit for purpose of products and services.
- Analyze supply spend and establish procurement strategies based on category

management in order to focus on strategic, essential supplies and services that contribute to results for children, including establishment of long-term agreements (LTAs) where relevant.

- Ensure timely customs clearance of supplies entering the country and establish appropriate warehousing and inventory management practices, including appropriate in-country transport.
- Ensure appropriate vendor management practices e.g. supply performance reviews are established and applied.
- Analyze supply dashboards, implementation rates of key performance indicators and supply information/data from various systems and conduct root cause analysis of supply chain bottlenecks and challenges, with a view to drive improvements and ensure efficient and effective supply chains for children.
- Develop an emergency supply & logistics strategy based on risk assessment analysis and Programme assumptions. Ensure an emergency supply and logistics preparedness action plan for the CO is established in line with Core Commitments for Children in Humanitarian Action (CCC) and implemented (establishment of relevant LTAs and frame agreements for emergency response, prepositioning of stock, and training of staff in the country office).
- Participate in high level emergency coordination, implementation and monitoring meetings with internal and external partners and establish close collaboration with Logistics Cluster/National Logistics Working Group if such is activated/existing.
- Establish strong working relations with Regional Chiefs of Supply/Regional Chief of Operations, as well as Supply Division, to align with global and regional approaches and initiatives in supply chain management.

#### **4. Collaboration with programme and implementing partners**

- Establish close collaboration with programme sections through involvement in programme design, planning, and preparation for implementation of supply components as well as monitoring and evaluation. Establish accountability framework with programmes, for delivery of results for children.
- Provide supply input to donor dialogue, and support development of supply components of proposals to donors including budgeting and use of innovative financing mechanisms for supplies, services and construction works.
- Support assessment of and collaboration with implementing partners including civil society, establishment of Programme Cooperation Agreements (PCAs), and monitoring of supply components under Harmonized Approach to Cash Transfers (HACT).
- Develop and maintain partnership and collaborative relations with Government, UN organizations and bilateral counterparts in supply and logistics activities including harmonized and collaborative procurement.

#### **5. Technical and advisory support to government/national systems**

- Promote/drive supply chain strengthening and change management initiatives with governments and partners, to ensure efficient and effective supply chains for children.
- Implement capacity development initiatives in the area of supply chains for children, in close collaboration with programme colleagues. Support supply components of health systems strengthening as might be relevant in the country context.

- Advisory support to Governments/national systems in defining and determining supply solutions for children, such as use of procurement services; supply financing solutions; local market development; private sector engagement.

#### **6. Innovation, products and markets**

- Contribute to pilots and support the actual roll-out of new products and services, in close collaboration with Supply Division.
- Promote critical thinking, innovative approaches and good practices on supply chain management within the organization as well as with externals to ensure effective and efficient supply chains for children.
- Further to analysis of supply spend and related procurement strategies, run initiatives to ensure local market development where relevant.

### **IV. Impact of Results**

The ability of the Supply and Logistics Manager to successfully plan, manage and oversee the effective and efficient supply chain management of goods, services and construction works for UNICEF programmes and the Government, directly impact on program goals and results for children. This in turn contributes to maintaining/enhancing the credibility of UNICEF as an effective and responsible manager of funds entrusted to the organization and to furthering UNICEF image as a competent organization for delivering cost effective and sustainable program results for children.

### **V. UNICEF values and competency Required (based on the updated Framework)**

#### **i) Core Values**

- Care
- Respect
- Integrity
- Trust
- Accountability
- Sustainability

#### **ii) Core Competencies (For Staff with Supervisory Responsibilities)**

- Nurtures, Leads and Manages People (2)
- Demonstrates Self Awareness and Ethical Awareness (2)
- Works Collaboratively with others (2)
- Builds and Maintains Partnerships (2)
- Innovates and Embraces Change (2)
- Thinks and Acts Strategically (2)
- Drive to achieve impactful results (2)
- Manages ambiguity and complexity (2)

## VI. Skills

- Ability to resolve difficult, complex and sensitive situations often under pressure.
- Ability to initiate and manage change in a diverse environment.
- Ability to clearly and concisely express ideas and concepts in written and oral form.
- Ability to manage and monitor the effective use of financial and material resources.
- Ability to supervise and direct a team of professional and support staff.
- Ability to connect with others and form positive and strong work relationships.
- Ability to think critically, analyze complex situations and data, make difficult decisions, and solve complex problems.
- The ability to allocate appropriate time and resources for successful achievement of goals and foresee risks and allow for contingencies when planning.
- Ability to implement clear goals that are consistent with agreed strategies, identify priority activities and assignments, adjust priorities as required.
- Ability to work strategically to realize organizational goals, develop strategies, set clear visions.
- Advanced communication and negotiation skills to establish and maintain trusted partnerships for achievement of objectives and to develop close and effective working relationships with diverse stakeholders.
- Skill in the identification of new opportunities or requirements to meet challenges in the field and propose changes.
- Strong understanding of supply chain processes, from programme needs assessment, through planning, procurement and contracting, logistics and delivery, monitoring and evaluation.
- Strong overall knowledge and understanding of UNICEF programmes, public procurement principles, financial and legal aspects of supply chain issues, ethics and risk management of supply chain operations.

## VII. Recruitment Qualifications

Education:

An advanced university degree is required in Business Administration, Management, Economics, Supply Chain Management, Logistics, Procurement, Contract/Commercial Law, International Development, Health or related social science field, or relevant first-level university degree (Bachelor's) in conjunction with a valid relevant professional certification is required.

\*A first level university degree (Bachelor's) in a relevant technical field (as identified above), in conjunction with ten (10) years of relevant work experience in supply, logistics, procurement, contracting, administration and/or other directly related technical field, may be taken in lieu of an advanced university degree.

<p>Experience:</p>	<p>A minimum of eight (8) years of relevant experience mainly in service contracting, at the national and international levels, in supply, logistics, procurement, contracting, administration and/or other directly related technical fields is required.</p> <p>Understanding of development and humanitarian work.</p> <p>Emergency experience is an advantage.</p> <p>Health supply chain management experience is an advantage.</p>
<p>Language Requirements:</p>	<p>Fluency in French and English is required. Knowledge of another official UN language (Arabic, Chinese, Russian or Spanish) or a local language is an asset.</p>