



UNITED NATIONS CHILDREN'S FUND  
GENERIC JOB PROFILE (GJP)

## I. Post Information

Job Title: **Chief, Education**  
Supervisor Title/ Level: **Deputy Representative P5**  
Organizational Unit: **Programme**  
Post Location: **Zambia Country Office**

Job Level: **Level 4**  
Job Profile No.:  
CCOG Code: **1F**  
Functional Code: **EDU**  
Job Classification Level: **Level 4**

## II. Organizational Context and Purpose for the job

The fundamental mission of UNICEF is to promote the rights of every child, everywhere, in everything the organization does — in programmes, in advocacy and in operations. The equity strategy, emphasizing the most disadvantaged and excluded children and families, translates this commitment to children's rights into action. For UNICEF, equity means that all children have an opportunity to survive, develop and reach their full potential, without discrimination, bias or favoritism. To the degree that any child has an unequal chance in life — in its social, political, economic, civic and cultural dimensions — her or his rights are violated. There is growing evidence that investing in the health, education and protection of a society's most disadvantaged citizens — addressing inequity — not only will give all children the opportunity to fulfill their potential but also will lead to sustained growth and stability of countries. This is why the focus on equity is so vital. It accelerates progress towards realizing the human rights of all children, which is the universal mandate of UNICEF, as outlined by the Convention on the Rights of the Child, while also supporting the equitable development of nations.

**Job organizational context:** UNICEF Zambia is a medium-sized Country Office, with just over 110 staff. The Country Programme 2023-2027 promotes the rights of every child and reaches the most disadvantaged children in Zambia. UNICEF works with the Government of the Republic of Zambia to improve social policies and systems, and on the ground to make sure that these systems reach all children, with a particular emphasis on the most vulnerable. Two key stages of the life course are prioritized for better programme integration: the early years and programming for and with adolescents. The Education programme component aims to ensure that "By 2027, more children and adolescents, especially the most disadvantaged, have improved learning outcomes and acquire relevant skills for life and work". This includes addressing the quality of education and learning challenges from the early stage of education, including integrated ECD, and enhancing the breadth of skills for adolescent learners to prepare for the world of work. The Education programme also aims to play a normative role in advocating for an equitable, gender-sensitive and inclusive education system.

**Purpose for the job:** Under the overall guidance of the **Representative or Deputy Representative**, the Chief is responsible for managing and supervising all stages of education programmes/projects. This includes strategic planning and formulation, as well as delivery of results on strengthening national education systems to improve learning outcomes, universal access to quality, equitable and inclusive primary/early childhood education, and renewed

involvement in secondary education with a focus on adolescent skills and learning, especially for children who are marginalized, disadvantaged and excluded in society. S/he leads a group of professional and support staff to develop and manage the education programme in the country.

The Chief is responsible for establishing the plans of action and overseeing work progress to ensure the achievement of concrete and sustainable programme/project results, according to plans, allocation, results based-management approaches and methodology (RBM), as well as UNICEF's Strategic Plans, standards of performance and accountability framework.

### **III. Key function, accountabilities and related duties/tasks**

#### **Summary of key functions/accountabilities:**

- 1. Managerial leadership**
- 2. Programme development and planning**
- 3. Programme management, monitoring and quality control of results**
- 4. Advisory services and technical support**
- 5. Advocacy, networking and partnership building**
- 6. Innovation, knowledge management and capacity building**

#### **1. Managerial leadership**

- Establish the section's annual work plan with the education team, and set priorities and targets. Monitor work progress and ensure results are achieved according to schedule and performance standards.
- Establish clear individual performance objectives, goals and timelines; and provide timely guidance to enable the team to perform their duties responsibly and efficiently. Plan and ensure timely performance management and assessment of the team.
- Supervise team members by providing them with clear objectives, goals, direction, and guidance to enable them to perform their duties responsibly, effectively and efficiently.

#### **2. Programme development and planning**

- Provide technical guidance and operational support to ensure that current and comprehensive data is available to guide UNICEF's strategic policy advocacy, intervention and development efforts on education programmes and to set programme priorities, strategies, and implementation plans.
- Keep abreast of national, regional and international development priorities on education to leverage UNICEF's position and competencies with donors, national governments, communities and constituents to advocate and promote education initiatives and policies.
- Supervise the development of education programmes/projects (as a full component of the CO and/or UNSDCF programmes). Establish plans of action, programme goals and results, using results-based planning methodology and terminology (RBM).
- Guide and coordinate the timely preparation of programme recommendations and related documentation for inclusion in the Country Office Programme recommendation ensuring alignment with UNICEF's Strategic Plans, regional strategies and national priorities.
- Collaborate with colleagues and partners to develop partnership frameworks to address

specific needs and to leverage resources for enhancing education programmes/projects. Ensure synergy, integration, coherence, and harmonization of programmes and projects with UNICEF Strategic Plans and priorities, donors' development strategies and policies, national priorities, and UN System development interventions and initiatives.

### **3. Programme management, monitoring and quality control of results**

- Plan and collaborate on monitoring and evaluation initiatives to establish benchmarks, performance indicators and other UNICEF/UN system indicators, to assess and strengthen performance accountability, coherence and delivery of concrete and sustainable results on education programmes.
- Participate in major monitoring and evaluation exercises, programme reviews and annual reviews with government and other counterparts to assess progress and to engage stakeholders to take required action and interventions to achieve results.
- Prepare and assess monitoring and evaluation reports to identify gaps, strengths, and/or weaknesses in programme and management; identify lessons learned and use knowledge gained for development planning and timely intervention to achieve goals.
- Monitor programmes and projects to assess progress, identify bottlenecks and potential problems and take timely decisions to resolve issues and/or refer to relevant officials for timely resolution.
- Plan, approve, monitor, certify, and control the use of programme resources (financial, human, administrative and other assets) certifying & verifying compliance with organizational rules, regulations and procedures, donor commitments and standards of accountability and integrity. Ensure timely reporting and liquidation of resources.
- Prepare and submit programme and project reports to donors and other partners to keep them informed on programme progress and critical issues.

### **4. Advisory services and technical support**

- Provide technical advice to key government officials, NGO, UN system and other country office partners on strategies and best practices to influence approaches and policies, and to support social, economic, political, and legal development planning, implementation and delivery of results on education programmes and related issues.
- Coordinate and ensure the availability of technical experts (with Regional Office/HQ) to ensure timely support throughout all stages of programming and project implementation.
- Participate in strategic discussions to influence policy and agenda setting for combating all forms of discrimination against children by advising on and advocating strategies and approaches to promote universal access to equitable and inclusive education for children in the country.

### **5. Advocacy, networking and partnership building**

- Build and strengthen strategic partnerships through networking and advocacy with local and national governments, UN system agency partners, donors, internationally recognized institutions, NGOs, funding organizations, research institutes and private sector to reinforce cooperation and/or pursue opportunities, leverage funds, to promote goals and achieve sustainable and broad results on education programmes.
- Prepare communication strategies, implementation plans and activities for maximum communication impact and outreach to promote awareness, establish partnerships for sustainable results, and to support fund raising for UNICEF and Country Office programmes on education.
- Participate and/or represent UNICEF in inter-agency (UNCT) as well as donor discussions and planning on education and related issues to ensure organizational position, interests and priorities are fully considered and integrated in the UNSDCF development planning and agenda setting process. Collaborate with inter-agency

partners and colleagues on the UNSDCF planning and preparation of programmes/projects including emergency preparedness.

#### **6. Innovation, knowledge management and capacity building**

- Promote critical thinking, innovative approaches and good practices for sustainable education programming initiatives through advocacy and technical advisory services.
- Keep abreast, research, benchmark, introduce and implement best and cutting edge practices on education and management. Institutionalize and disseminate best practices and knowledge learned.
- Contribute to the development of policies and procedures, and introduce innovation and best practices to ensure optimum efficiency and efficacy of sustainable programmes and projects.
- Organize, plan and implement capacity building initiatives to enhance the competencies of stakeholders to promote sustainable results on education and related programmes/projects.

### **IV. Impact of Results**

The strategic and effective advocacy, planning and formulation of education programmes/projects and the achievement of sustainable results, contributes to the achievement of goals and objectives to improve learning outcomes and universal access to equitable and inclusive education in the country. Achievements in education programmes and projects in turn contribute to maintaining and enhancing the credibility and ability of UNICEF to provide programme services for mothers and children that promotes greater social equality in the country.

### **V. UNICEF values and competency Required (based on the updated Framework)**

#### **i) Core Values**

- Care
- Respect
- Integrity
- Trust
- Accountability

#### **ii) Core Competencies \***

- Nurtures, Leads and Manages People (2)
- Demonstrates Self Awareness and Ethical Awareness (2)
- Works Collaboratively with others (2)
- Builds and Maintains Partnerships (2)
- Innovates and Embraces Change (2)
- Thinks and Acts Strategically (2)
- Drive to achieve impactful results (2)
- Manages ambiguity and complexity (2)

## VI. Technical Competencies

Technical competencies must be demonstrated in the following areas:

- **Good understanding of the overall global development context, including issues such as:** poverty, conflict, and the impact of these factors on education and vice-versa; and inter-sectoral approaches to address such issues in collaboration with other sectors (including Social Policy, Child Protection, Nutrition, WASH, Health and Communications within UNICEF).
- **Good knowledge of global developments in education and international engagement strategies,** including the application of the equity lens and human rights perspectives to programming.
- **Good ability to support policy dialogue:** translation of analytical findings and evidence into development programme and policy discussions around equity and learning with partners, including government, development partners, CSOs and academia in relevant areas.
- **Good education sector planning knowledge/ability,** including the range of modalities for delivering education, linkages between different sub-sectors (e.g. ECD, Primary, Secondary, Tertiary, Inclusive Education), cost-effectiveness and efficiency issues, key institutional structures, components and processes, as well as governance issues.
- **Good education and policy sector analysis capacity,** including understanding of the core education data sets and indicators; tools for analysis of equity; determinants of student access and learning; budget, costing, and financial management in education systems; political economy; and education policy and strategic planning.
- **Good ability to support engagement with partners** e.g. Sector Wide Approaches, Global Partnership for Education, Education in Emergency Clusters, Education Provider Forums, Delivering as One, Inter-sectoral partnerships such as in ECD, as well as networking with other key partners.
- **Good understanding of gender and inequity issues** in relation to education and development and the application of gender / equity analysis to policy and planning in education.
- **Good understanding of policies and strategies** to address issues related to resilience: risk analysis and risk management, education in conflict situations, natural disasters, and recovery for CO and RO based post and where relevant.

## VII. Recruitment Qualifications

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| Education:  | An advanced university degree in one of the following fields is required: education, economics, psychology, sociology or another relevant technical field.  |
| Experience: | A minimum of eight years of professional experience in programme planning, management, and/or research in education at the international level is required. |

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|                        | <p>Experience working in a developing country is considered as an asset.</p> <p>Relevant experience in a UN system agency or organization is considered as an asset.</p> <p>Familiarity/background with emergency is considered as an asset.</p> |
| Language Requirements: | <p>Fluency in English is required. Knowledge of another official UN language (Arabic, Chinese, French, Russian or Spanish) or a local language is an asset.</p>  |